

**EAST Search History****EAST Search History (Prior Art)**

<b>Ref #</b>	<b>Hits</b>	<b>Search Query</b>	<b>DBs</b>	<b>Default Operator</b>	<b>Plurals</b>	<b>Time Stamp</b>
L1	11370	((rout\$4 or receiv\$4 or forward\$4 or send\$4 or transmit\$5) near5 (voice adj2 call))	US-PGPUB; USPAT	OR	ON	2012/10/11 17:34
L2	0	L1 same cookie	US-PGPUB; USPAT	OR	ON	2012/10/11 17:34
L3	42	((call adj4 (agent or operator or specialist)) same (call adj3 list\$4) same script	US-PGPUB; USPAT	OR	ON	2012/10/11 17:35
L4	836438	((internet or webpage or (web adj2 page) or (web adj2 server))	US-PGPUB; USPAT	OR	ON	2012/10/11 17:35
L5	38	L3 and L4	US-PGPUB; USPAT	OR	ON	2012/10/11 17:35
L6	652601	((add\$4) near4 (data or information))	US-PGPUB; USPAT	OR	ON	2012/10/11 17:35
L7	14	L5 and L6	US-PGPUB; USPAT	OR	ON	2012/10/11 17:35
L8	0	L7 AND cookie	US-PGPUB; USPAT	OR	ON	2012/10/11 17:36

**10/ 11/ 2012 5:36:19 PM****H:\ EAST\ Workspaces\ CallCenter.wsp**